

**Flow Power**

- No contract term
- Time of use with controlled load

- Call **1800 359 797**
- flowpower.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,100/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,530/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,880/year No discount conditions apply to this offer

Features

- Direct debit payment required**
- No pay on time discount**
- No green power**
- Fixed price contract**
- No paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 359 797** and quote this Offer ID **FLO564502SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2024
Expiry date	30-06-2025

Offer eligibility

Restricted offer

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Restricted offer
Prices are fixed	
Contract expiry details	Ongoing with no fixed term. No lock in contract or exit fees.
Full terms and conditions	See Flow Power Standard Retail Contract Agreement Terms at flowpower.com.au/residential/policies/
ESC licence information	Electricity retail licence under Progressive Green Pty Ltd

Fees

	(incl. GST)
Disconnection fee	Flat rate: \$45.52
Fee may apply when your property is disconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.	
Reconnection fee	Flat rate: \$44.85

Fee may apply when your property is reconnected (including when you move), and is passed through from your distributor. Please visit your distributor's website to find out the current fee as they may vary.

Payment processing fee

Percentage of bill: 0.66%

A 0.66% fee (GST Incl) may apply to payments made by Mastercard or Visa credit cards.

Additional information

Additional fees may apply. For more information, please visit the retailers website at flowpower.com.au.

Billing details

Bill frequency	1 month
Payment options	Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	116.73 c/day
Peak consumption - Every day, 3pm - 9pm All consumption	34.46c/kWh
Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am All consumption	20.87c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	19.01 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Premium feed-in tariff	60.00 c/kWh
Current retailer feed-in tariff	3.30 c/kWh

Climate zone 6: Mild temperate